- 1. The premises will have CCTV at the premises and recordings will be stored for a minimum of 28 days. These will be made available to the police and council upon request.
- 2. The licence holder will ensure that there are no youths loitering around the shop.
- 3. The premises will have a documented Duty of Care policy for managing intoxicated and vulnerable customers and dealing with incidents of harassment at the premises.
- 4. The licence holder will meet Health and Safety Regulations.
- 5. The premises will be fully compliant with the latest Covid regulations for hot food takeaways.
- 6. No Music will be played at the premises.
- 7. A direct telephone number for the duty manager must be prominently displayed where it can conveniently be read from the exterior of the premises by the public. The telephone must be manned at all times the premises is open for licensable activities.
- 8. No deliveries or collections relating to licensable activities at the premises will take place between the hours of 04:00 11:00
- 9. Delivery drivers will conduct the delivery in a manner that will not cause a noise disturbance to the occupiers of any residential properties surrounding the delivery address. This includes the avoidance of slamming doors, playing loud music, shouting, over-revving engines and sounding horns to signal their arrival. The driver shall turn the engine off immediately upon arrival at the delivery address and will park considerately without causing any obstruction to the highway.
- 10. Customers will be instructed when placing the order that they will not be able to collect the order from the vehicle. All deliveries will only be made directly to the property address and customers will not be permitted to take orders from the vehicle.
- 11. The premises will provide sufficient waste bins at or near the exits, to enable the disposal of waste.
- 12. Children under 16 will not be served after 11.00pm ID will be requested.
- 13. No alcohol will be served on site at anytime
- 14. Arrangements will be made for appropriate instruction, training and supervision of those employed or engaged to secure the protection of children from harm.